

## **Greene Software**

### **Outsourced Beta Testing Project**

#### **SecNet 5.0**

#### **Testing Goals**

*Testing of SecNet 5.0 by typical users.*

**100 users**

**200 users**

**400 users**

**800 users**

***End users will be assigned to the SecNet 5.0 Beta Program***

**Their email address will be provided to Greene Software**

**They will be entered into the SecNet 5.0 Beta Program**

**They will follow emailed instructions to install the Beta software**

**They will install and operate SecNet 5.0 software for the period of one week**

**If installation fails they will report all error messages and problems encountered to Greene Software**

**Greene Software may desire to work with the end user until installation is successful or to better understand the cause of failure**

#### ***Beta Users***

#### **Varying Operating Systems**

**Windows 98 SE**

**Windows ME**

**Windows 2000**

**Windows XP Home**

**Windows XP Pro**

**Windows XP Pro Service Pack 2 Beta**

**Varying Network connectivity**

**Dial Up Modem (25%)**

**Cable Model (35%)**

**DSL Model (40%)**

***Questions for Beta Users***

**Did the SecNet 5.0 Beta interfere with other applications software installed on the personal computer?**

**Should be reported as incident occurs**

**Including error messages**

**A diagnostic tool available from Greene Software must be executed by the client to get data which must be sent to Greene Software**

**Did the performance of any application currently installed on the personal computer noticeably degrade for typical operations?**

**Was computer performance (responsiveness) impacted significantly (or noticeably or not at all).**

**What was CPU usage during test period**

**What was Memory usage during test period**

***Target user profile***

**Home user**

**Non technical**

**“Ma and Pa home user”**

**Not a computer hobbyist**