Introduction to the Acceptance Testing Case Study

The purpose of this case study is to give a full and accurate account of an acceptance testing project undertaken in 2004, for which Rob Sabourin was brought on as a consultant. It describes the conditions under which acceptance testing was begun, and why acceptance testing was necessary in this project, including the contract negotiations process. It explores how the documents integral to the success of acceptance testing were written and revised, and the selection process for outsourcing the acceptance testing. The case study then details workflow, then the process by which both parties agreed on who would perform the final acceptance testing, and ends with a summary of the results.